



## Job Description: **GAME-DAY MERCHANDISING INTERN**

Are you a motivated and outgoing person who enjoys helping others with excellent customer service? Are you looking for the opportunity to gain experience with a paid internship in the sports industry?

This part-time summer internship is focused on creating the customer-service experience for fans at Des Moines Menace home games. Duties include:

- Creating an eye-catching and welcoming retail space at Menace home games. This includes setting up at least 90 minutes before game time and tearing down after fulfilling any orders after the game.
- Providing top-notch customer service with a friendly smile.
- Processing payments, with accountability for running point-of-sales, handling cash and credit-card transactions, and recording and depositing accurate receipts.
- Proactively re-stocking and organizing the inventory of clothing (t-shirts, sweatshirts, sweatpants, and so on).

### **Qualifications**

- ***Must be available during this approximate timeframe: May 15 through Aug. 7 (with most home games scheduled on Saturdays)***
- Experiences in retail settings and experiences working with the public.
- Top-notch customer service and communication skills.
- A friendly, engaging personality and a positive attitude.
- Responsible and trustworthy, with a track record of being fully dependable.
- Adaptable – able to work well in a team setting and able to work well independently.
- Willing to work nights and weekends.
- Proven team player who is willing to take on responsibilities, to come up with solutions, and to do what it takes to get the job done.

As part of the same corporate family as Kum & Go convenience stores, all Menace associates are expected to uphold the company's values: Passion, Integrity, Teamwork, Caring and Excellence.

### **To Apply**

Please email your resume to [Adam.Small@MenaceSoccer.com](mailto:Adam.Small@MenaceSoccer.com) and follow up with a phone call: (515) 457 6365. Instead of a cover letter, please email me three reasons you're interested in being part of the Menace. Deadline is March 15.